COMMUNITY COLLEGE INTERNATIONAL EDUCATION RESEARCH INITIATIVE

U.S. COMMUNITY COLLEGE INTERNATIONAL STUDENT SERVICES

AVAILABILITY AND SCOPE

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REPORT OVERVIEW

Community college international students' ability to succeed once they decide to enroll in a community college depends on their access to support services. This report summarizes key findings from an exploratory sequential mixed-methods study of international student services offered at US community colleges. It uses community college website data to document:

- The services available to support international students;
- The number of colleges that focus exclusively on recruitment, admissions, and legal/immigration issues compared to other services;
- Colleges that offer services beyond recruitment, admissions, and legal/immigration; and
- Whether larger community colleges offer more services and, if yes, which ones.

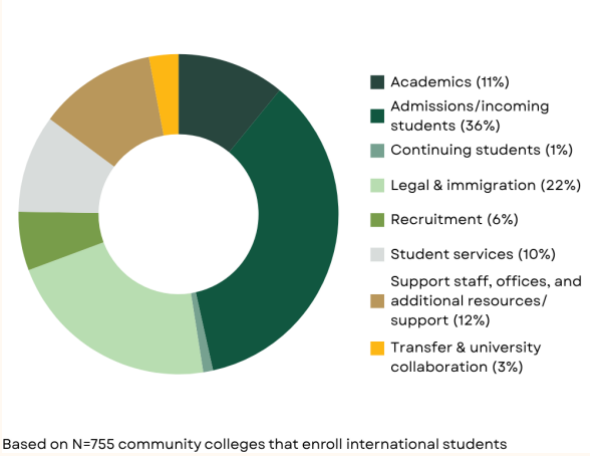
SUPPORT SERVICES AVAILABLE

The most frequent services provided were related to Admissions/Incoming Students (36%). Services related to Legal and Immigration were the second most frequent (22%). The third most frequent category of services was Support Staff, Offices, and Additional Resources/ Information (12%). Academics and Student Services comprised 11% and 10% of services offered, respectively. Finally, services related to Recruitment represented 6%, Transfer and University Collaboration represented 3%, and Continuing Students represented 1%. Figure 1 illustrates this distribution.

SERVICES BEYOND INITIAL ENROLLMENT

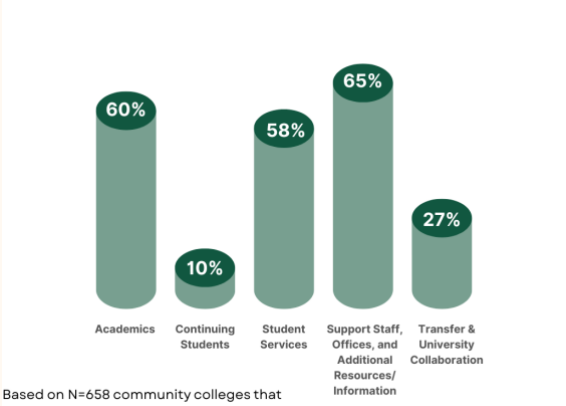
A large percentage of community colleges (N=658, 87.5%) provided at least some services that extended beyond recruitment, admission, or legal and immigration compliance. Figure 2 illustrates the percentages of the 658 community colleges that provided international student services beyond support for initial enrollment.

Figure 1: Distribution of International Student Support Services



Based on N=755 community colleges that enroll international students

Figure 2: Percentages of Community Colleges Providing International Student Support Services Beyond Enrollment



Based on N=658 community colleges that provided services beyond initial enrollment

INSTITUTIONAL SIZE AND SERVICE BREADTH

The findings indicate that Admissions/Incoming Students, Legal and Immigration Services, and Transfer & University Collaboration resources were offered at colleges to similar extents regardless of size. However, larger colleges provided more support for Academics (63%), Continuing Students (25%), Recruitment (48%), and Student Services (64%) compared to their small and medium counterparts (Academics, 46% and 52% at small and medium colleges respectively; Continuing Students, 2% and 6% at small and medium colleges respectively; Recruitment, 35% and 31% at small and medium colleges respectively; and Student Services, 47% and 49% at small and medium colleges respectively). Additionally, the study's findings indicated that information about Support Staff, Offices, and Additional Resources/Information was found at 46% of small colleges, 57% of medium colleges, and 77% of large colleges, signifying that an increase in size resulted in more support in these categories.

ACCESS THE FULL REPORT ON OUR WEBSITE:

https://ccintled.pages.wm.edu/reports/

ABOUT US:

The Community College International Education Research Initiative (CCIERI) is a research group organized by Dr. Melissa Whatley in William & Mary's School of Education. Our work focuses on all aspects of international education in the U.S. community college context. We are especially interested in unconventional, less common, and new approaches that promote access to international learning opportunities for underserved populations and that result in outcomes that lead to a more just world.

Learn more at https://ccintled.pages.wm.edu/.

OUR WORK:

Current projects focus on the following topics:

- Mapping community college international education
- Financial support for community college study abroad
- Faculty engagement in virtual exchange and perceptions of student learning
- International student support and services at U.S. community colleges
- Understanding education abroad discourses at U.S. community colleges

Visit our website to sign up for our Newsletter to get updates about our work.

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